**Emergency Behavioral Health Services**

**Call 911 or go to the nearest Emergency Room**

**Emergency Department (SAMMC) (210) 916-0808**

**Who:** All beneficiaries

**What:** Behavioral Health Emergencies. Provides Command Directed Behavioral Health Evaluations for Emergencies only

**Where:** 3551 Roger Brooke Drive, Ft Sam Houston, TX, 78234

**When:** 24/7

**National Suicide Prevention Lifeline (800) 273-TALK (8255)**

Website: [http://www.suicidepreventionlifeline.org/GetHelp](http://www.suicidepreventionlifeline.org/GetHelp)

Who: Anyone

Veteran’s Crisis Line (800) 273-8255, Press 1. You may also text 838255 for help

Website: [http://www.veteranscrisisline.net](http://www.veteranscrisisline.net)

Who: Active Duty, Veterans, Retirees, Dependents, Families, and Friends

DA Victim’s Advocate Hotline: (210) 367-1213

Primary purpose: Restricted and Unrestricted assistance for adult victims of domestic violence or intimate partner sexual assault

**Department of Behavioral Health**

**Outpatient Services**

Phone: (210) 916-1600, press 1 for outpatient services, and then press 2 for “Campus Behavioral Health Service”

Go to BAMC homepage, choose “Departments” then choose “Behavioral Health.”

**Walk-In Services are available. Known emergencies should go to the nearest Emergency Room**

**Command Directed Behavioral Health Evaluations**

(210) 539-9589/9567

**Multi-Disciplinary Behavioral Health Services**

(210) 539-9589/9567

Who: Active Duty.

What: Provides individual, group and medication therapy as well as substance abuse disorder care and case management. Provides Command Directed Behavioral Health Evaluations.

Where: 4178 Petroleum Dr. BLDG 3528F, JBSA, on Ft Sam Houston near the RV Park.

When: Mon-Fri 7:30 am-4:30 pm. Provides Walk-In/Triage Service during daily hours.

**Campus Behavioral Health Services**

(210) 808-2534/2584

Who: Students enrolled in Medical Education and Training Campus (METC) programs.

What: Provides individual, group and medication therapy as well as substance abuse disorder care and case management. Provides Command Directed Behavioral Health Evaluations.

Where: CPT Jennifer M. Moreno Primary Care Clinic, 3100 Schofield Rd. BLDG 1179, JBSA, Ft Sam Houston, TX, 78234

When: Mon-Fri 6:00 am-3:00 pm. Provides Walk-In/Triage Service during daily hours.

**SAMMC Multi-Disciplinary Behavioral Health Clinic**

Phone: (210) 539-7801/8463

Who: BAMC military, ISR, GME/GHE residents, and 959th active duty personnel.

What: Provides individual, group and medication therapy and case management. Provides Command Directed Behavioral Health Evaluations.

When: Mon-Fri 7:30 AM-4:30 PM. Provides Walk-In/Triage Service during daily hours.

Where: 3551 Roger Brooke Drive, Ft Sam Houston, TX, 78234, Bldg. 3600R (Trailer #16), co-located with the Department of Preventive Medicine just outside the medical mall.

**Child and Family Behavioral Health Services**

(210) 916-4342

Who: Dependent children up to 18 years.

What: Provides individual, family, group and medication therapy.

Where: 3551 Roger Brooke Drive, Ft Sam Houston, TX, 78234, near Pediatrics in the main hospital.

When: Mon-Fri 7:30AM-4:30PM

**Behavioral Health Referral Services**

**Clinical Health Psychology**

(210) 916-1063

Who: Active Duty and Adult beneficiaries.

What: Provides individual and group therapy to assist in management of medical symptoms, pain, medical treatment adherence and emotional sequelae associated with acute or chronic medical conditions. Referrals are generally submitted by the primary treating inpatient or outpatient provider.

Where: 3551 Roger Brooke Drive, JBSA, Ft Sam Houston, TX, 78234

When: Mon-Fri 7:30 am-4:30 pm.

**Neuropsychology Services**

(210) 916-7641

Who: Active Duty. Dependent and Retirees are seen on a space-available basis. Appointments are available by consult from a referring medical provider.

What: Provides neurocognitive evaluation services.

Where: 2nd Floor, SAMMC, 3551 Roger Brooke Drive, JBSA, Ft Sam Houston, TX, 78234

When: Mon-Fri 7:30 am-4:30 pm

**Intensive Outpatient Behavioral Health Program (IOP)**

(210) 808-2585

Who: Active Duty, Students enrolled in METC, referred by PCM or Mental Health provider. No walk-in services are available for non-IOP patients. Programming hours depends on Track assigned

What: Provides intensive outpatient behavioral health day treatment.

Where: CPT Jennifer M. Moreno Primary Care Clinic, 3100 Schofield Rd. BLDG 1179, JBSA, Ft Sam Houston, TX, 78234

When: Mon-Fri 7:30 am-4:30 pm

**Inpatient Services**

Consult and Liaison Behavioral Health Services Pager (210) 513-2243 (This is not a suicide hotline). This service is for consultation to Inpatient and Emergency Department staff.

Who: Brooke Army Medical Center Inpatient and Emergency Department staff

What: Provides Behavioral Health consultation services to primary medical team.

Where: 6T, SAMMC, 3551 Roger Brooke Drive, JBSA, Ft Sam Houston, TX, 78234

When: 24 hours daily

**Inpatient Psychiatry Services**

(210) 916-2096/2069 (This is not a suicide hotline)

Who: Active Duty members, requiring Inpatient Psychiatric services

What: Inpatient Psychiatric care

Where: 6T- Brooke Army Medical Center, 3551 Roger Brooke Dr. JBSA, Ft Sam Houston, TX, 78234

When: 24 hours daily

**Residential Treatment Program (RTP)**

(210) 916-8822

Who: Active Duty military service members, Activated National Guard, and Reservist personnel

What: Inpatient substance use disorder and co-occurring psychiatric disorders to include individual, group, and pharmacological therapy

When: 24/7

Where: 3551 Roger Brooke Drive, Fort Sam Houston, TX 78234, BAMC 7W

**Additional Resources**

**Military One Source** (800) 342-9647

Website: [http://www.militaryonesource.com](http://www.militaryonesource.com)

Who: Active Duty and their Dependents. Care provided without a requirement for a referral

**San Antonio Consult and Appointment Management Office**

(210) 916-9900

Who: All enrolled beneficiaries

What: Beneficiaries may seek information regarding clinic location and appointment scheduling

Where: Various locations

When: Hours vary by clinic

**BAMC Primary Care Clinics**

(210) 916-3000 for appts

Who: All enrolled beneficiaries

What: Beneficiaries may seek or initiate care for Behavioral Health concerns thru their primary care provider if they desire

Where: Various locations

When: Hours vary by clinic
**Warrior Transition Battalion Social Work Services** (210) 916-3523  
Who: Warriors in Transition and their Families  
What: Provides Social Work Services  
Where: BLDG 3646, on the BAMC Campus  
When: Mon-Fri 7:30am - 4:30 pm

**BAMC Dept. of Ministry and Pastoral Care** (210) 916-1105(front desk): 5677 during duty hours, after hours have Chaplain paged  
Who: Anyone using the hospital facilities and ALL staff  
What: Provides pastoral, religious and spiritual care and services  
Where: BAMC/FSH  
When: Mon-Fri 7:30 am - 4:30 pm

**Fort Sam Houston Garrison Chaplains**  
(210)221-5007 (Duty Hours)  
(210) 365-6420 (After Duty Hours)

**Chaplain Family Life Center**  
(210)221-5007 (Duty Hours)  
(210) 365-6420 (After Duty Hours)  
Who: Service Members and families  
What: Short-term counseling for needs of all kinds  
Where: Dodd Field Chapel  
When: Mon-Fri 7:30 am - 4:30 pm

**Family Advocacy Program**  
Who: Active Duty and family members  
What: Services for victims and perpetrators of domestic violence, abuse prevention, and strategies for building safe, healthy families  
Where: Ft Sam Houston, TX Building 198, TX 78234, (210) 221-1996  
(Normal Duty Hours), (210) 295-0418; On-Call (210) 367-1213  
(After Duty Hours)  
When: Mon-Fri 7:30am – 4:30 pm

**Military Family Life Consultants** (210) 627-3183  
Who: Active Duty, family members, retirees, DA civilians, reservists (DoD ID card holders)  
What: Short-term counseling with licensed counselors for a full range of needs without medical record documentation  
Where: 3060 Stanley Road, Suite 95 (in the Military and Family Readiness Building)  
When: Mon-Fri 7:30am-4:30pm (however, MFLCs are available to meet with clients virtually anytime, anywhere, if needed)

**Military and Family Readiness - Army Community Services**  
(210) 221-2705  
Who: Active Duty and families  
What: Assistance with parenting, finances, relationships, coping skills and a vast array of other services  
Where: 2797 Stanley Road  
When: Mon-Fri 7:30 am – 4:30 pm

**United States Army Inspector General** (210) 221-2474 (Army), (210) 808 0169 (AF)  
http://www.samhouston.army.mil/ig/  
Who: Active Duty, family members, civilian employees  
What: Assistance to commanders, service members, family members, civilian employees and others seeking help with problems related to the U.S. Army  
Where: Check the website for the appropriate location for your needs  
When: Mon – Fri 8:00am – 4:00pm (No appointment is necessary to see the IG)

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**Fort Sam Houston Staff Judge Advocate** (210) 808-0169  
Who: Active Duty  
What: Legal Assistance and advice for a variety of legal concerns; call for an appointment and to ensure access to the correct section of JAG and availability of services  
Where: 2271 Reynolds Road, JBSA, Ft Sam Houston, TX. 78234  
When: Mon- Fri 8:00am-4:30 pm

**TRICARE** (800) 700-8646 for Behavioral Health Care  
Website: http://www.humana-military.com  
Who: All Beneficiaries. ACTIVE DUTY REQUIRE A REFERRAL before receiving network Behavioral Health Care. Other beneficiaries may receive network Behavioral Health Care WITHOUT a referral.

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